



DAW[®]
Industries ///

DAWSkin[™] LIMITED WARRANTY & RETURN POLICY

Every DAWSkin comes with a 1-year Limited Warranty and is fully covered against manufacturer's defects, excluding wear and tear. The beginning of the warranty period is the date of invoice.

A Warranty Replacement Request made during the warranty period will be evaluated by DAW Industries Technical Support and replaced at the discretion of DAW Industries Inc. Your replacement DAWSkin will continue to be covered for the remaining duration of the original Limited Warranty. Your replacement DAWSkin is not warranted by a new 1-year Limited Warranty.

Conditions:

This Limited Warranty does not cover premature wear or damages due to misuse, mishandling, accidents, neglect, or normal wear and tear, i.e. holes from normal wear and tear are not considered a manufacturer's defect. This limited warranty does not cover unapproved modifications or applications outside the original intended purpose of the DAWSkin.

DAWSkin Original is warranted for 1 year only when used with SACH feet with fixed ankles.

Failure to follow any instructions described in the Finishing Procedure Booklet will void the warranty.

Failure to follow any instructions described in the 2-Part Discontinuous AK DAWSkin's Femoral Section Instruction Sheet will void its warranty.

To Make Warranty Replacement Request:

Call your DAW Customer Support Team at (800)252-2828 to request a replacement. To expedite the process, please provide pictures of the prematurely worn area. If pictures are provided, it may not be necessary to send the worn DAWSkin in for evaluation.

DAWSkin Return Policy:

Unused DAWSkins, in new condition, can be returned up to 30 days from the date of invoice. Credit will be issued after the returned product has been confirmed to be in resalable condition.

How to return a product:

Before returning a product, please call DAW Customer Service at (800)252-2828 for obtain a return shipping label, provided free of charge. An RA Number is not required to make a return. All that is needed is a Return Shipping Label provided by DAW Industries. Returns not using a shipping label which was provided by DAW cannot be processed. Any return must be received by DAW no later than 30 days from invoice date.



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